

Turner Jewellers

Terms And Conditions

March 2017

Detailed description of goods and/or services

Turner Jewellers is a business in the Manufacturing industry that markets High Quality Precious Jewellery

Delivery policy

Subject to availability and receipt of payment, requests will be processed within 15 days and delivery confirmed by way of Courier (for eg booking number / booking voucher etc). Must mention the use of courier and/or postal services and associated costs, if applicable.

Export restriction (Optional)

The offering on this website is available to worldwide clients

Return and Refunds policy

The provision of goods and services by Turner Jewellers is subject to availability. In cases of unavailability, Turner Jewellers will Manufacture the order within 30 days. Cancellation of orders by the client will attract a 5% administration fee.

Turner Jewellers Offers 6 months Manufacturing Guarantee and is subject to inspection for customer negligence

Customer privacy policy

Turner Jewellers shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

http://www.polity.org.za/attachment.php?aa_id=3569

Payment options accepted

Payment may be made via Visa and MasterCard credit cards or by bank transfer into the Turner Jewellers bank account, the details of which will be provided on request

Credit card acquiring and security

Credit card transactions will be acquired for Turner Jewellers via PayGate (Pty) Ltd who are the approved payment gateway for Standard Bank of South Africa. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no credit card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

Customer details separate from card details

Customer details will be stored by Turner Jewellers separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za

Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction Currency is South African Rand (ZAR).

Responsibility

Turner Jewellers takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods

Country of domicile

This website is governed by the laws of South Africa and Turner Jewellers chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, 15 Leeuwen Street, Cape Town, South Africa

Variation

Turner Jewellers may, in its sole discretion, change this agreement or any part thereof at any time without notice.

Company information

This website is run by Turner Jewellers CC based in South Africa and with registration number CK1996/008573/23

Turner Jewellers contact details

Support : info@turnerjewellers.com

Support: +27 21 4242528